

# ROLE PROFILE

Role Title

Section **Tenure** 

Data and Information Sharing

Officer - Advanced

Information Management

Reporting to

Data and Information Sharing Support

Officer

District/Department

Digital Policing Directorate

Rank/Grade

Scale 5

# Part A - JOB DESCRIPTION

Overall purpose of role

To deliver a customer focussed Disclosure service, responding to requests received under statutory gateways, ensuring all requests for disclosure are processed in line with current legislation and Force policy, and that local and national deadlines are consistently achieved.

#### Key outputs for role -

- Lead by example and behave in line with the Police Code of Ethics ensuring that the force values and behavioural expectations are clearly understood and considered by managers, officers and staff in their decision making and actions; reinforcing and influencing them through all interactions and processes.
- To respond and create appropriate audit trails with regards to requests for disclosure in line with relevant legislations and employing the National Decision Model (including Freedom of Information, Subject Access, Data Protection Act and Regulatory bodies. Local Authority childcare proceedings. Family Law) ensuring that statutory and other timescales are met and that relevant exemptions are applied where applicable.
- 3. To conduct complex, in depth research with internal and external stakeholders, ensuring responses and utilising applied thinking to make independent decisions at all complexity levels are in line with legislative requirements. A rationale should be recorded with regards to risk to identify any threats or opportunities. Communicate the decision and disclosure to relevant stakeholders.
- 4. Act as a point of contact for queries, advice and guidance in relation to disclosure, including to internal and external bodies, and members of the public.
- 5. Conduct and respond to internal reviews in line with relevant legislation, guidelines and timescales.
- 6. Work closely with Data and Information Sharing Manager, in particular in relation to process improvements and to develop the Standard Operating Procedures to ensure an efficient and effective service and advising of any delays or blockages. Develop training and awareness solutions both within the team and Force wide.
- 7. Manage own case load ensuring the timeliness and quality of information input is in accordance with the required standard and meets the current service level agreements and the risk to the Force's integrity by late or nondisclosure.
- Provide peer support through mentoring and buddying and is able to train staff and record evidence to support their training plan.

## **Dimensions** (Financial/Statistical/Mandates/Constraints/No. of direct reports)

- Processing of up to 1500 Freedom of Information requests per annum, Processing 1500 Subject Access Requests, 700 Data Protection disclosures, 400 Court Orders, 170 Regulatory Body disclosures per annum, 560 Local Authority Family Law Disclosures, 320 Private Family Law disclosures, 530 CAFCASS requests, 12,000 Probation Service requests, 80 Mental Health and 500 Data Protection Requests annually.
- Support the Force in the compliance of relevant legislation to avoid monetary penalties up to and including £17m.

#### Work/Business contacts

Internal: Police Officers and Police Staff of all ranks and grades across Digital Policing and the Force.

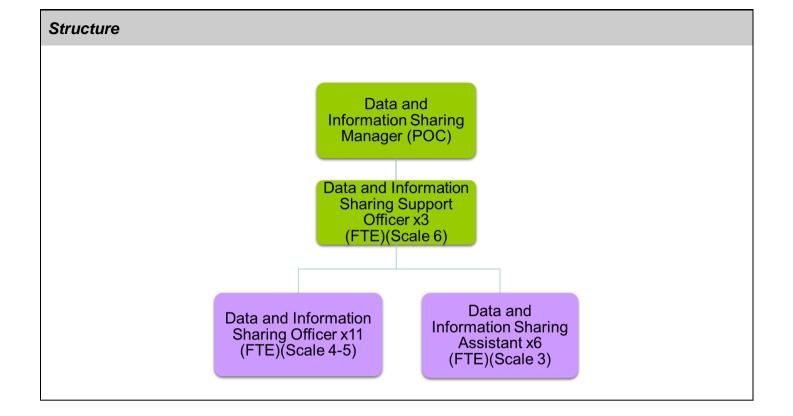
**External:** NPCC members and committees, Police Officers, and Support Staff from other Forces, HMICFRS, NPCC CRU, External Solicitors, ACRO, Court Services, Local Government organisations, MEP's and MP's, GMC, OFSTED, NMC, RPS, CPS, educational establishments, public and private sector organisations, external

consultants.

Expertise in Role Required (At selection - Level 1)	Essential or Desirable
Proven IT skills and experience of working with computer packages and databases	Essential
Willingness to undertake and ability to successfully complete IT courses required for the role	Essential
Can demonstrate a good working knowledge, application and understanding of Information Management legislation, in particular the Data Protection Act (GDPR) and Freedom of Information Act.	Essential
Is able to demonstrate research skills and techniques, as well as the ability to use the research as an aid to decision making using the National Decision Model.	Essential
Has demonstrated a continued commitment to customer satisfaction and delivering within statutory and local deadlines.	Essential
Able to demonstrate good numeracy, communication, both written and verbal and literacy skills.	Essential
Other (Physical, mobility, local conditions)	
Prepared to work flexible hours to suit the requirements of the Unit.	Essential
Ability and willingness to travel for business purposes.	Essential
Ability and willingness to work flexibly in order to support the work of the Disclosure Unit.	Essential
Willingness to work in any post appropriate to the grade at other such place within the Force as may be reasonably required.	Essential

#### Expertise in Role - After initial development - Level 2

- Is recognised as an expert source of information on matters related to the work of the unit.
- Has a detailed knowledge of systems and procedures of the department and how it fits within Information Management and the Force.
- Has a detailed knowledge of the various disclosure legislations and schemes.
- Has attended and passed all relevant training courses required for the role.
- Is able to carry out Internal Reviews on behalf of the Department.
- Is able to train staff and record evidence to support their training plan.



# PART B - COMPETENCIES & VALUES

### Competency and Values Framework -

http://www.college.police.uk/What-we-do/Development/competency-and-values-framework/Documents/Competency-and-Values-Framework-for-Policing\_4.11.16.pdf

Level 1 - Practitioner

# PART C - DEVELOPMENT OF ROLE

### Expertise in Role (Advanced - Level 3)

- Has a detailed knowledge of the various disclosure legislations and schemes and is able to work across areas within Information Sharing.
- Is recognised as an expert source of information, for internal and external agencies, on matters related to the work of the unit.
- Is able to assist the Data and Information Sharing Manager with research with regards to complaints from the Information Commissioners Office.

# **PART D - ACCESS & VETTING**

Standard IT Access	Default
Police Building (Perimeter and Zone access)	Access to all Police Buildings excluding Restricted Areas.
Vetting Level	Management Vetting
Date accepted as a role profile	14 <sup>th</sup> June 2022