



Role Title	Internet Intelligence and Investigations (III) Supervisor	Reporting to	Specialist Intelligence Manager
Section	Intelligence	District/Department	CTP NE
Tenure		Rank/Grade	SO2

Part A – JOB DESCRIPTION

Overall purpose of role	To ensure that CTP-NE has an efficient and effective Internet Intelligence and Investigations function that complies with relevant legislation, policy and best practice. To lead the team of Internet Intelligence Investigators and ensure that all appropriate resources are suitably focussed and utilised to enable the most effective service to the unit.
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Key outputs for role –	
1.	Lead by example and behave in line with the Police Code of Ethics ensuring that the force values and behavioural expectations are clearly understood and considered by managers, officers and staff in their decision making and actions; reinforcing and influencing them through all interactions and processes
2.	Proactively manage the performance, training, development, attendance and wellbeing of police officers and police staff against the required standards to ensure they are dealt with and supported in accordance with the correct policies and procedures.
3.	Co-ordinate and allocate work to Internet Intelligence Investigators, to ensure that all appropriate resources are suitably focussed and utilised to enable the most effective service to the unit.
4.	Quality assure the work of the Internet Intelligence Investigators, including the preparation of evidential material and the presentation of evidence in court, ensuring compliance with relevant legislation and guidance governing overt and covert internet investigations. Assure compliance with the Investigatory Powers Act in respect of III in order to withstand inspection from the Investigatory Powers Commissioner's Office (IPCO).
5.	Provide professional advice, guidance and policies to all internal customers and external partners to ensure a consistent approach to internet investigations across CTP-NE.
6.	Develop online strategies in response to live-time incidents in CTP-NE and/or in support of the national network requirements to be proactive in maximising intelligence gathering and disruption in respect of online extremism.
7.	Lead / contribute to online projects for CTP-NE at a regional and national level and ensure appropriate representation from CTP-NE at relevant regional, national and international meetings and working groups.
8.	Work with partners, industry and academia to identify and maintain a detailed knowledge of the latest technology, techniques, developments and current and future threat landscape in Internet Intelligence and Investigations, ensuring that best practice is recognised and shared.
9.	Coordinate relevant national training and direct the delivery of internet related training within the region, ensuring the delivery of a continuous development programme in order for all CTP-NE staff to operate in line with current working practices, procedures and legislation.

Dimensions (Financial/Statistical/Mandates/Constraints/No. of direct reports)

- Direct line management responsibility for Internet Intelligence Investigators
- The approach of the CTP-NE to the current Policing Plan and Regional Priorities determines the volume and/or complexity of research and analysis required.

Work/Business contacts

Internal: All CTP staff

External: Police Officers and Staff in other CTPs, Forces and members of partner agencies and other stakeholders.

Expertise in Role Required (At selection - Level 1)**Essential or Desirable**

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| • Proven technical online knowledge, experience and training | Essential |
| • Good working knowledge of Microsoft Office products and the ability to interrogate computerised databases | Essential |
| • Excellent communication skills both oral and written | Essential |
| • Knowledge and understanding of the Data Protection Act, Computer Misuse Act, European Convention on Human Rights Articles (ECHR), Criminal Procedure and Investigations Act (CPIA), Investigatory Powers Act (IPA) and Directed Surveillance Authorities | Essential |
| • Physical and emotional resilience to deal with abusive and offensive images | Essential |
| • Previous supervisory experience | Desirable |
| • Proven experience of major and complex investigations | Desirable |
| • Knowledge and experience of covert policing methodology and techniques | Desirable |

Other (Physical, mobility, local conditions)

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| • On occasion there may be a requirement for the post holder to work flexibly to meet the needs of the role. | Essential |
| • Is prepared to work flexible hours to suit the requirements of the department | Essential |
| • Is willing and able to successfully complete DV vetting procedures | Essential |
| • Has full current UK/European driving licence or the ability to travel around the Region/UK | Essential |

Expertise in Role - After initial development - Level 2

- Knowledge and understanding of CT structure and governance
- Has identified and managed operational threats and risks
- Has quality assured III work
- Has ensured online strategies have been produced in response to CT operations
- Demonstrates understanding and evidences appropriate application of covert policing methodology and techniques online
- Fulfills supervisory role within a major complex investigation, ensuring productivity of the III Team and appropriate disclosure, evidential capture, and compliance with relevant legislation
- Has established and maintained relationships with partners and stakeholders to maintain a detailed knowledge of technology, techniques and developments
- Has ensured appropriate training relating to III across the region

- Personal responsibility to ensure own continuous professional development in relation to emerging trends, skills and technology

Structure

Specialist Intelligence Manager

III Supervisor

Internet Intelligence Investigator

PART B – COMPETENCIES & VALUES

Competency and Values Framework –

http://www.college.police.uk/What-we-do/Development/competency-and-values-framework/Documents/Competency-and-Values-Framework-for-Policing_4.11.16.pdf

Level 2- Supervisor/Middle Manager

PART C - DEVELOPMENT OF ROLE

Expertise in Role (Advanced - Level 3)

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PART D - ACCESS & VETTING

Standard IT Access	Default
Police Building (Perimeter and Zone access)	Perimeter Access to buildings where based
Vetting Level	MV, SC and DV
Date accepted as a role profile	